PROJECT
EVOLVE

Conversation clues decision tree

What to do if you've seen someone being bullied online

projectevolve.co.uk

Online bullying

START

SWGfL
Education that clicks

Is the person at immediate risk of harm? Or is this a serious issue that needs an adult?

Yes → Report to a trusted adult & follow their advice

No →

Does the person know you support them?

Yes →

No → Tell the person that you support them. Also respectfully tell the person being hurtful that it's not OK (if you feel safe to do that).

Who does the person want to help them?

A trusted adult → Offer to talk to the adult together

Someone online → Suggest they contact Childline, National Bullying Helpline or The Diana Award

No-one/ don't know → Remind them that most problems are solved with other people's help. Who could they talk to?

What do they want to do?

Leave the game/chat/app →

Ignore it →

Sort it out →

It's OK to leave or try to ignore the problem. But everyone should be safe online. What else could the person do?

Do they want to block or mute someone?

Yes → Help the person to block or mute

No →

Do they want to report to the app or game?

Yes → Help the person to gather evidence & report

No →

Do they have strong privacy & security settings?

Yes → Help improve their settings

No →

Has the bullying stopped?

No →

Yes → **END**

SWGfL
Safe, Secure, Online

UK Safer Internet Centre

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NOMINET

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